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# SERVICE HOTLINE

Number: Date: **122/2023** 23 August 2023

Name and Surname: Designation: Marchell Cronje Head - Financial Accounting

### JSE CHANGE TO SAGE INTACCT ACCOUNTING SYSTEM

As you are aware, the JSE will be replacing our financial accounting system with Sage Intacct. After a few delays, due to unforeseen circumstances, the planned effective date is 18 September 2023.

Service Hotline 027/2023 JSE Change to Sage Intacct Service Hotline 029/2023 JSE Change to Sage Intacct - Test E-mail Invoice Service Hotline 046/2023 JSE Change to Sage Intacct Delayed

The freeze period will commence on 1 September 2023 until 17 September 2023. This will result in some clients who are due to receive invoices and credit notes during the cutover phase, only receiving these once the new system is active and it is still expected to take at least a week for these services to normalise. Invoices as part of August month-end will be delivered at the beginning of September as expected.

The JSE thanks you for your understanding and support during this transition phase.

# **MARKETS / SERVICES:**

- Equity Market
- Equity Derivatives Market
- $\boxtimes$  Interest Rate Derivatives Market
- Currency Derivatives Market
- $\boxtimes$  Commodity Derivatives Market
- 🖾 Bond Market
- Bond ETP Market
- ⊠ JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- ⊠ Colocation
- ☑ International Access Point (IAP)
- ⊠ EOD Information Subscribers
- ⊠ Live Information Subscribers

ENVIRONMENT(S): Production

#### **ADDITIONAL INFORMATION:**

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or CustomerSupport@jse.co.za